



## SERVICE: MATTERPORT

Matterport capture services for organizations needing 3D experiences for marketing or documentation of cultural venues and artistic installations.

## SCOPE

### Our service package includes:

- Scheduling, dispatching and overseeing Matterport 3D capture for requested locations.
- One point of contact for all locations in need of services.
- Dedicated Project Playbook to ensure consistency.
- Post production: Oversight, quality control and support for all models.
- 48 hour delivery, subject to Matterport processing times.
- Support client's efforts by utilizing all available Matterport features.
- Personalized and dedicated customer support and service.
- Additional requests as determined by client needs.

## PRICING: Venues & Exhibits

### Basics

\$450 for spaces 3,000 sq. ft. and under

\$0.15-0.25 per sq. ft. for spaces over 3,000 sq. ft. (dependent on simple or complex project scope).

Larger commercial properties may warrant a half or full day rate starting at \$800.

Average capture time: 20,000-30,000 sq. ft. per day, per technician.

Simple project- Large open areas on one floor with little to no contents.

Complex- Many segmented areas full of objects and / or spread out over multiple levels.

### Volume pricing

Dependent on scope. Volume pricing is extended to customers with medium to high volume across multiple locations.

### Hosting

We encourage all clients to obtain their own Matterport account. Cloud hosting on the RCE Matterport account is \$149 per model. Volume discounts available.

Additional post production features available, dependent on project scope.

Mediatags are priced at \$25 ea. Volume discounts available.

---

**Terms:** Unless otherwise stated in writing, Reality Capture Experts LLC requires a 50% down payment at the time of scheduling. Deposit is refundable, less 50% or \$450 if cancelled or postponed within 48 hours of scheduled services. No refunds will be processed if canceled or postponed without 48 hours notice. This fee is to compensate our technician and staff for lost wages.

In the case where no deposit is made or required, the full shoot amount will be assessed if: (1) the Technician arrives at the property to find the shoot is canceled (including denied access to the property or the property not being ready) and (2) if canceled or postponed on the day of the scheduled shoot. If 48 hours notice is not given, there will be a 50% fee assessed per unit/property, for each Technician scheduled.

**Travel:** Dependent on scope of project and availability of Technician at the time of scheduling. Costs are generally minimal when assigning technicians within 250 miles of the properties. All service includes 50 miles round trip. \$1.00 per mile thereafter.