



REALITYCAPTURE
EXPERTS

3D Capture Services: Preparation & Expectations

Thank you for choosing Reality Capture Experts

If you have any questions related to site preparation, please reach out to your project manager at anytime.

Upon our arrival, prepare to give the technician a brief tour so they can get a feel for building and room layout.

Getting Ready	Just Prior to Shoot
<ul style="list-style-type: none">• Freshly vacuum.• Dust as needed.• Replace burned out light bulbs.• Remove any signs of clutter or exposed “storage” areas.• Put away items that do not belong in the room.• Tidy up desk areas, removing personal items.• Align rug and remove dirty mats.• Straighten wall hangings and signage.• Clean windows.• Align window coverings.• Straighten displays.• Clean mirrors and other shiny or reflective objects.• Empty or remove trash cans.• Remove any seasonal items that may date your tour, like holiday decorations.• Discreetly cover any items you wish to not have included.	<ul style="list-style-type: none">• Turn all ceiling fans OFF. They will create a motion blur in your tour.• Turn all inside lights ON.• Notify technician of any automatic lights that may turn off with inactivity.• Close all doors that are not a part of the tour.• Open all doorways to areas that will be included in the tour.• Turn off computer monitors or TV screens. If desired, you may have a still image on these screens.• When possible, have all people exit the area so that we can quickly capture the space without any impediments or distractions.• Provide any additional access instructions as needed.

What to Expect

- The camera captures information in a complete 360 rotation as the technician positions the camera in strategic locations throughout the space.
- Once production begins, we will need the room we are working in to remain stable at all times so that we can achieve proper imagery alignment.
- Anything the camera “sees” will be included in the 3D experience. We cannot “photo shop” anything out or alter the appearance, however we can hide camera positions in post production.
- Upon completing the 3D capture of your space we will process the tour and deliver a preview within 2-3 business days, dependent on project scope and processing times.
- Your project manager will work with your team to place any multimedia you wish to embed within the tour. This includes, documents, videos, links, photos and text.

We look forward to completing an amazing experience for you and your team.

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